Conference Presentations   IDS Project Proceedings Collection

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Where Are the Stats? Best Practices and Intrigue About Statistics

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Where Are the Stats?
Best Practices and Intrigue About Statistics

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Presentation purpose

In this presentation, the value of obtaining and analyzing statistics from Interlibrary Loan requests in both ILLiad and Alma Resource Sharing platforms will be discussed.

Russell Sage College (RSC) Libraries

- RSC Libraries - two physical locations - Albany and Troy, NY
- Library holdings for each campus library - favors which academic programs/majors "reside" on that particular campus
- Library resources shared between our two campuses
- Longtime users of ILLiad
- Resource Sharing - Alma - Spring 2024

Purposes and Benefits of Interlibrary Loan

- Obtain items that are not owned within the library collections
- Obtain items currently checked out from the library collections
- Obtain items already owned within the library collections/accessibility
- Obtain items that may be lost/missing from the library collections

(Ruppel, 2006, 73)

Interlibrary Loan and COVID-19

- Virtual library services
  - Email
  - 24/7 Chat Reference
  - Zoom research appointments and consultations

- Lack of physical accessibility and limitations brought ILL to the forefront

(DeGroote & Scoulas, 2021, 29)

ILLiad

Resource Sharing – Alma

Stats – Questions and Considerations

- Where are we using Interlibrary Loan services the most?
- Borrowing side - what titles or items are asked for most frequently?
- Lending side - which titles or items that exist in our current holdings that are requested most frequently?
- Impact of ILL requests on collection development

Collection Development and Interlibrary Loan

- RSC Library - ILL requests considered for purchase with consult from Collection Development librarian
- Collection Development policy -
  - Fulfillment of academic programs and majors at the College
  - PDA - Patron Driven Acquisitions - may impact circulation usage if directly requested

- Interlibrary Loan spills over into other library departments - another benefit

(Trebach, 2023, 5)

Sample Stats from RSC ILLiad – Borrowing

Article Fill Rates

Filled: 93 % Cancelled: 7 % In Process: 1 %

▮ Filled: 93 % ▮ In Process: 1 % ▮ Cancelled: 7 %

Loan Fill Rates

Filled: 87 % Cancelled: 11 % In Process: 2 %

▮ Filled: 87 % ▮ In Process: 2 % ▮ Cancelled: 11 %
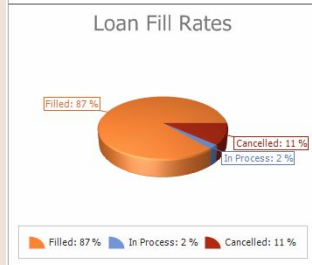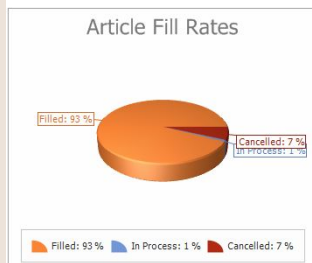
Status	Articles	Loans	Total
Submitted	1426	445	1871
Cancelled	94	50	144
In Process	12	10	22
Filled	1320	385	1705

Sample Stats from RSC ILLiad – Lending

ILLiad Reports

| Borrowing | Lending | Document Delivery | Administrative |

Lending - Most Loaned Journals

Generated	7/21/2024 5:07:34 PM
Begin Date	6/1/2023
End Date	7/1/2024
Group By	OCLC/System Number
Number of Requests	5
Sites	All
Groups	All

Export Options

Exporting to Microsoft Excel creates a multi-sheet workbook for this report with parameters, graphs (if applicable) and grids of all data. Any grouping or sorting you do before clicking export will change the display of the data in Excel.

OCLC Number	Journal Name
43351013	The leadership quarterly.
	Child and Adolescent Psychiatric Clinics of North America
12879051	Journal of interpersonal violence.
1796754	Journal of reproductive medicine.
50229847	Journal of women's health.
9461926	Nurse education today.
2437500	Journal of advanced nursing.
58749507	Journal of forensic nursing.
9500767	Occupational therapy in health care.
	Alcoholism treatment quarterly.

Sample Stats from RSC ILLiad – Document Delivery

ILLiad Reports

Borrowing	Lending	Document Delivery	Administrative

Document Delivery - Most Filled Journals

Generated	7/21/2024 5:21:35 PM
Begin Date	6/1/2023
End Date	7/1/2024
Number of Requests	5
Sites	All

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OCLC Number	Journal Name	N
	Journal of advanced nursing.	
1480163	American journal of obstetrics and gynecology.	
2437500	Journal of advanced nursing.	
	Journal of educational administration.	
	Lasers in medical science	
1513891	Archives of physical medicine and rehabilitation.	

Open Discussion / Brainstorming

- How do you utilize your Interlibrary Loan statistics?
- How can ILL statistics benefit your library?
- Any suggestions for your fellow library colleagues?

References

De Groote, S., & Scoulas, J. M. (2021). Impact of COVID-19 on the use of the academic library. *Reference Services Review*, *49*(3/4), 281-301.

Ruppel, M. (2006). Tying collection development's loose ends with interlibrary loan. *Collection building*, *25*(3), 72-77.

Trebach, L. (2023). *Where Is The Connection?: Utilizing InterLibrary Loan Usage Data to Guide Collection Development Decisions* (Doctoral dissertation, Drexel University).