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Open-Source Resource Sharing Platform

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Open-Source Resource Sharing Platform

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What is OpenRS?

OpenRS is a coalition.

OpenRS is a coalition of libraries, consortia, open-source developers, and vendors who have organized to create a resource-sharing platform to accommodate the full spectrum of mediated and unmediated resource-sharing.

OpenRS is a platform.

Designed to be ILS and discovery agnostic, OpenRS is developing as an umbrella project to support:

- Returnables
- Document delivery
- Mediated interlibrary loan
- 2 | www.ebsco.com | EBSCO



Projects

The Foundation serves as a home, and provides infrastructure and services to open source communities in the library space.







OpenRS

OpenRS is reinventing resource sharing to meet the needs of different types of consortia.

OpenRS is a heterogeneous resource sharing system that is ILS and Discovery agnostic while accommodating the full spectrum of mediated and unmediated resource sharing. OpenRS uses open standards and native integration to provide consortia with robust and extended functionality for consortial resource sharing, including



Founding Council

Adam Murray Marmot Library Network

> Lucy Harrison GALILEO

Donna Bacon MOBIUS

> Mark Allcock EBSCO Information Services

George Machovec Colorado Alliance

Ian Ibbotson

Knowledge Integration

Scott Garrison

Midwest Collaborative for Library Services (MCLS)

OpenRS Implementations

MOBIUS Consortium – first consortium – Live in June 2024.

- FOLIO
- Polaris
- Sierra

GALILEO Consortium – second consortium – Now In implementation.

- FOLIO
- Alma
- Evergreen

Direct Consortial Borrowing vs. Traditional Resource Sharing

Direct Consortial Borrowing	Traditional Resource Sharing
Mediated and Unmediated resource sharing	Requires mediation by library staff
Uses typical ILS workflows	Uses specialized workflows/specialized requirements
Detailed configuration leads to quick delivery and first-to-fill times	Quick configuration, slow fill times
Integrates with multiple ILSs and discovery platforms	Standalone interface
Users search and request using a central index that provides access to the shared holdings of all participating institutions of a consortium	Users make local requests that go through the interlibrary-loan office at their institution

OpenRS DCB Core Capabilities

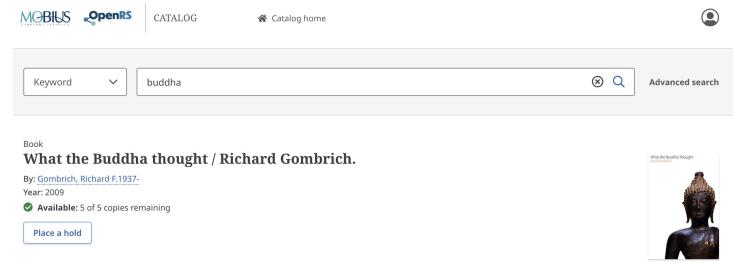
- Union Catalog
 - Automated bib/instance harvesting from source catalogs
 - Data transforms and normalization
 - Deduplication, instance selection and consolidated holdings
 - Patron search application API + OPAC
- Resource requesting
 - Patron authentication & eligibility, pickup at any member library
 - Item selection, DCB circulation messaging
- Standard circulation capabilities (hold, loan, cancel, renew, patron empowerment)
- Supports FOLIO, Sierra, Polaris (more ILS/LSP's planned)
- Administration, reconciliation capabilities and circulation exception reports

Core Capabilities



Union Catalog

- Automated bib/instance harvesting from source catalogs
- Data transforms and normalization
- Deduplication, instance selection and consolidated holdings
- Patron search application API +
 OPAC



Availability & locations

Status:	Library:	Location:	Call number:
Available	University of Missouri Library System	MU Ellis Library General Collection	BQ915 .G66 2009
O Available	University of Missouri Library System	UMKC Miller Nichols Library General Collection	BQ915 .G66 2009
O Available	Rockhurst University	ROCK Circulating 2nd Floor	BQ915 .G66 2009
오 Available	Truman State University	TRUMAN General Collection	BQ915 .G66 2009
Available	State Fair Community College	SFCC Electronic Resource	Ebsco Electronic Book

ILS Integration

- Patron authentication & eligibility, pickup at any member library
- Item selection, DCB circulation messaging
- Standard circulation capabilities (hold, loan, cancel, renew, patron empowerment)

Sign in Let's find your institution Altoona Public Library V Find your institution Q ✓ Altoona Public Library A.T. Still University Avila University Benedictine College **Bettendorf Public Library Calvary University**

Authentication & Patron Data

- OpenRS serves as middleware connecting the ILS systems
- OpenRS relies upon local authentication, e.g., Barcode/PIN, SSO, etc.
 - Any changes to login/password would be handled locally
- Patron Data remains local, no Personally Identifiable Information in request
 - Only information regarding where to send the requested material (pickup location) is listed

Discovery Integration

- OpenRS is Discovery agnostic
 - Our demo today will use the Locate OPAC created by EBSCO
- OpenRS creates a Physical Union Catalog
- OAI-PMH or native ILS API can be used to load catalog records
 - Harvesting can be set to once every 4 to 24 hours depending on needed frequency
- Real-Time Availability Checking (RTAC) via API keeps current holdings updated

Goals of OpenRS DCB



High first-to-fill rate (90 – 95%)



Fast turnaround (2 – 3 days)



Low total cost (\$1 - 2 per transaction)



Platform agnostic



Directly integrates into existing ILS capabilities



Most importantly, very high levels of customer satisfaction

Hosting - Increased security via AWS



OpenRS Future Goals

- Network to Network resource sharing
- Document Delivery
- Controlled Digital Lending



Resource Sharing Integration

- OpenRS is designed so that you can do your work in your existing ILS
- Your requesting and circulation workflows are directly in your ILS
- Unfilled requests would move to the next available in network supplier
 - Once all suppliers exhausted, would need to manually place request in external ILL system

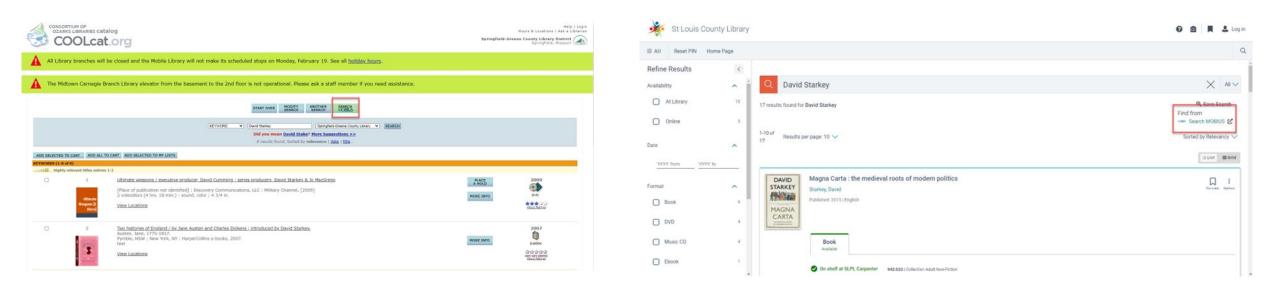
ILS Compatibility

- Completed: FOLIO, Polaris, Sierra
- Pending: Alma
- Requested: Evergreen, Follett, Apollo, Symphony, Horizon
- Additional for Indiana: Autographics, Biblionix, Aleph, Voyager, Millennium, Insignia, WMS, TLC
- Connections use either APIs or NCIP, depending on the system

OpenRS Process Overview



Step 1: Patron searches their local catalog



If the local catalog does not contain the desired result, the patron can click a button to expand their search to all of MOBIUS.

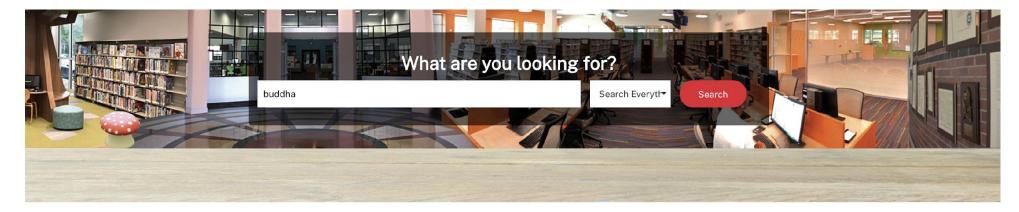
Step 2: Patron searches OpenRS union catalog

Within search results, patrons can review which libraries own the material, and information about the status, location, and call number of the item. This is all contained in the RTAC table – short for Real Time Availability Checking.

MOBILIS CAT	ALOG	A Catalog.home					
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Keyword 🗸	David Starke	ey 🛞 Q Advanced search	Video Recording				
Refine results FORMAT Book Video Recording	∼ 70 15	Results: 86 Sort by Relevance Video Recording Magna Carta, with David Starkey BBC Worldwide Ltd. Year: 2015	Monarchy with David Starkey; association with Channel Four T David Hutt, David Wilson, Mary James Runcie. Year: ©2006 Available: 6 of 6 coples remaining	Felevision and Granada ; dir	rectors and producers		Mensreky
Music LOCATION PUBLISHER	1	Book The English court : from the Wars of the Roses to the Civil War / David Starkey [et al.] Year: 1987	Place a hold				
LANGUAGE SUBJECT	~ 24	Book Starkey's book of states / poetry by David Starkey ; drawings by Rafael Perea de la		brary: uman State University	Location: TRUMAN Media DVD		number: 8.1 .M65 2006 v.1
electronic books	16	Cabada. By: Starkey, David. Year: 2007		uman State University	TRUMAN Media DVD		8.1 .M65 2006 v.2
history	12		Available We	ebster University - Eden Theological Seminary	Webster DVDs 1st Floor	DA28	8.1 .M66 2006 v.1
monarchy	9	Video Recording	Available We	ebster University - Eden Theological Seminary	Webster DVDs 1st Floor	DA28	8.1 .M66 2006 v.2
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documentary television p	programs 7	Year: 2013	Available We	estminster College	Westminster College Reeves DVD	JC37	5.M66 2006 v. 2
+94 more			Cheve land				

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Bonus Points! Combine Step 1 and Step 2 with Bento



Results for "buddha" JPL Catalog 150 Journals 262,854 Electronic Resources 44,749

See all results for "buddha".

JPL Catalog

Buddha / text, Patricia Crété, illustrations, Bruno Wennagel, Mathieu Ferret ; translation, Catherine Nolan.



DEEPAK

BUDDHA

1

BUDDHA

Authors: Crété, Patricia, author; Nolan, Catherine (Translator), translator Record details »

[I View Catalog][Read More][5=	Add to Saved list
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Buddha : a story of enlightenment / Deepak Chopra.

Authors: Chopra, Deepak Record details »

[I View Catalog][Read More][= Add to Saved list]

Buddha: a story of enlightenment / Deepak Chopra. Authors: Chopra, Deepak

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Story of Buddha Record details »

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The Buddha: A Storied Life

Authors: Sasson, Vanessa R., editor; Scheible, Kristin, editor

Record details »

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Buddha Authors: BORUP, JØRN Source: 85

Record details »

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Journals

20 | www.ebsco

Step 3: Patron initiates request

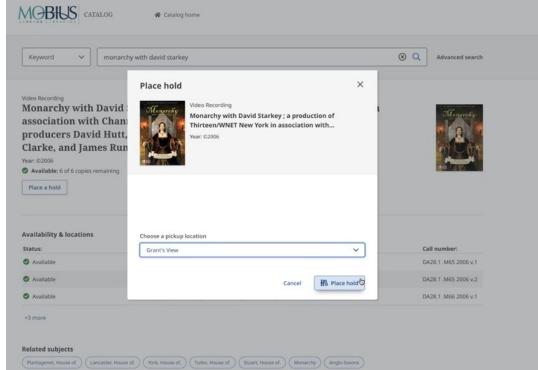
After clicking 'Place a hold', the patron will select their home library from a dropdown list.

MOBILIS		EBSCO Support Site	MOBILIS	EBSCO Support Site
	Sign in Let's find your institution St. Louis County Library		Welcome Access provided by Sr. L Want to sign in to another institu Want to sign in to another institu Barcode	Jouis County Ubrary Lution? Find your Institution.

The patron will be prompted to log in with their barcode and PIN (or equivalent), or via single sign-on (SSO), depending on your local library's configuration.

Step 4: Request placed

In the 'Place a hold' modal, the patron will be prompted to select the library at which they wish to pick up the material.



A single library may have multiple "pickup locations" specified in this dropdown, which are defined in the administrative setup for OpenRS.

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Step 5: Request created & item selected for fulfilment from eligible lender

In a situation where multiple eligible lenders for the material exist and all things – item status, etc. – are equal, the lender is selected based on proximity to the selected pickup location.

OpenRS completes the following in the local ILS of the selected lender:

- 1. Creates a virtual patron user record
- 2. Places a request for the item on that user record

OpenRS completes the following in the local ILS of the borrowing institution*:

- 1. Creates a virtual item record representing the requested material
- 2. Places a request on behalf of the user for that item

*If the pickup library is different from the home library of the borrowing patron, a virtual patron record will also need to be created in the pickup ILS to support this workflow. Step 6: Selected lender fills request

If the requested material is available on the shelf, the lending library will take the following steps:

- 1. Print pick slips in the local ILS
- 2. Locate requested material on the shelf
- 3. Check the requested item in at the circulation desk
- 4. Send the item in transit to the pickup library

Step 7: Borrowing library receives requested material and fills request

When the requested material arrives at the pickup library, the pickup library will take the following steps:

- 1. Check in the item
 - a. This should initiate a request pickup notice to the patron from the ILS at the borrowing library.
- 2. Check out the item
 - a. This action will automatically check the item out to the virtual patron in the lending ILS – no staff action required at the lending library!
 - b. The patron should receive a checkout receipt, if configured in the ILS at the borrowing library.
 - c. Subsequent circulation notices should be sent from the ILS at the borrowing library.

Step 8: Requested material is returned

When the patron returns the material to the library from which they circulated the item, the pickup library will take the following steps:

- 1. Check in the item
 - a. This "closes" the loan to the patron and will remove it from their account.
 - b. The item will convert to an "in-transit" status.
- 2. Send the item back to the lending library

Step 9: Transaction is completed

The lending library will check the item back in once received back in the delivery. This action will:

- 1. Close the loan for the virtual patron record in the lender's ILS
- 2. Indicate that the OpenRS request has achieved a "terminal" status

Can a patron cancel an OpenRS request?

Yes, a patron can cancel an OpenRS request all the way up until they check the item out.

If a patron cancels the request before the material is in transit to the borrowing library:

•The request is cancelled in both the borrowing and lending ILS.

If a patron cancels the request while the material is in transit to the borrowing library:

- •The request is canceled in both the borrowing and lending ILS.
- •When the item is received at the borrowing library and they check the item in, they will be directed to return the item to the lending library.

If a patron cancels the request while the material is awaiting pickup on the hold shelf:

•The request will appear on the hold shelf clearance report at the borrowing library.

•The borrowing library staff will check in the item to route it in-transit back to the lending library.

What happens if my library receives an OpenRS request that we cannot lend?

If a library cannot fulfil a lending request (e.g. because the item is missing or damaged), staff at the lending library can cancel the request in their local ILS.

OpenRS will try to identify another eligible lender, excluding any libraries that have declined the request in the past.

Once eligible lenders are exhausted, the borrowing ILS request achieves a terminal state and sends a cancellation notice according to the notice policies configured in the borrowing ILS.