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# The Alma-ILLiad Bridge A Panel Discussion on ISO Sharing

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# The Alma-ILLiad Bridge:

## A Panel Discussion on ISO Sharing

# Resource Sharing Overview

Kourtney Blackburn, St. John Fisher University
Timothy Jackson, SUNY OLIS
Sarah Shank, Ithaca College

# Poll:

Who is using more than 1 resource sharing system?
Is anyone using ISO?

# Resource Sharing at St. John Fisher

- ILLiad is our main system for resource sharing
- Implemented Alma in 2017, and the ILLiad NCIP addon for lending in 2018
- Approximately 3,500 lending requests and 3,200 borrowing requests in FY 24
    - Slight decrease every year since 2021
- Began ISO sharing with lending via ILLiad in 2022
- Expanded from 10 to ~50 ISO partners in 2024
- ISO lending accounted for 6% of our lending loan requests in FY23, and 12% in FY 24

# Resource Sharing at Ithaca College

- Ithaca College is a private Comprehensive/Liberal Arts College with approximately 5000 students
- Average Borrowing/year: roughly 5,000 requests (3 year average)
- Average Lending/year: roughly 1,300 (3 year average)
  - Slowly increasing as we build up our lending base
- Main Resource Sharing System:
  - Rapido since 2021
- Began using ISO for ALMA peer to peer Resource Sharing ~ 6 months before moving to Rapido
- First Illiad ISO ILL partnerships were established in 2022

# Resource Sharing at Ithaca College

**ISO By the Numbers**

- ISO **Borrowing** with SUNYs and other Illiad ISO ILL libraries accounted for:
  - 64% of our loan requests in 2022
  - 55% of of loan requests in 2023*
  - 53% of loan requests in 2024*
- ISO **Lending** with SUNYs and other Illiad ISO ILL libraries accounted for:
  - 95% of loan requests in 2022
  - 42% of loan requests in 2023*
  - 30% of loan requests in 2024*

*Joined RapidR pod in 2023: Increased overall Lending

# Resource Sharing at SUNY

- SUNY is comprised of 60 campuses located throughout New York state
  - System comprised of university centers, comprehensive colleges, technical colleges, and community colleges
  - Campus sizes and resource sharing needs vary widely
- SUNY historically relied almost exclusively on ILLiad and WorldShare ILL to meet our resource sharing needs
- All SUNY campuses used independent instances of ALEPH until an Alma network was implemented for all campuses in 2019
  - Alma physical resource sharing implemented for nearly all campuses at go live
  - Alma digital resource sharing implemented began in 2020 and continues to expand

# Resource Sharing at SUNY

- Alma resource sharing has proven to be faster than ILLiad/OCLC
  - Alam physical turnaround times: 6-7 days
  - ILLiad/OCLC physical turnaround times: 8-9 days
- Alma resource sharing is better integrated into the overall user experience than ILLiad/OCLC
- Alma resource sharing is more cost-effective than ILLiad/OCLC
  - Affordability of ILLiad and WorldShare ILL is a major issue for many SUNY campuses
  - A dozen SUNY campuses have cancelled ILLiad, and a few have also cancelled WorldShare ILL
  - Additional SUNY libraries will undoubtedly cancel ILLiad and/or WorldShare ILL

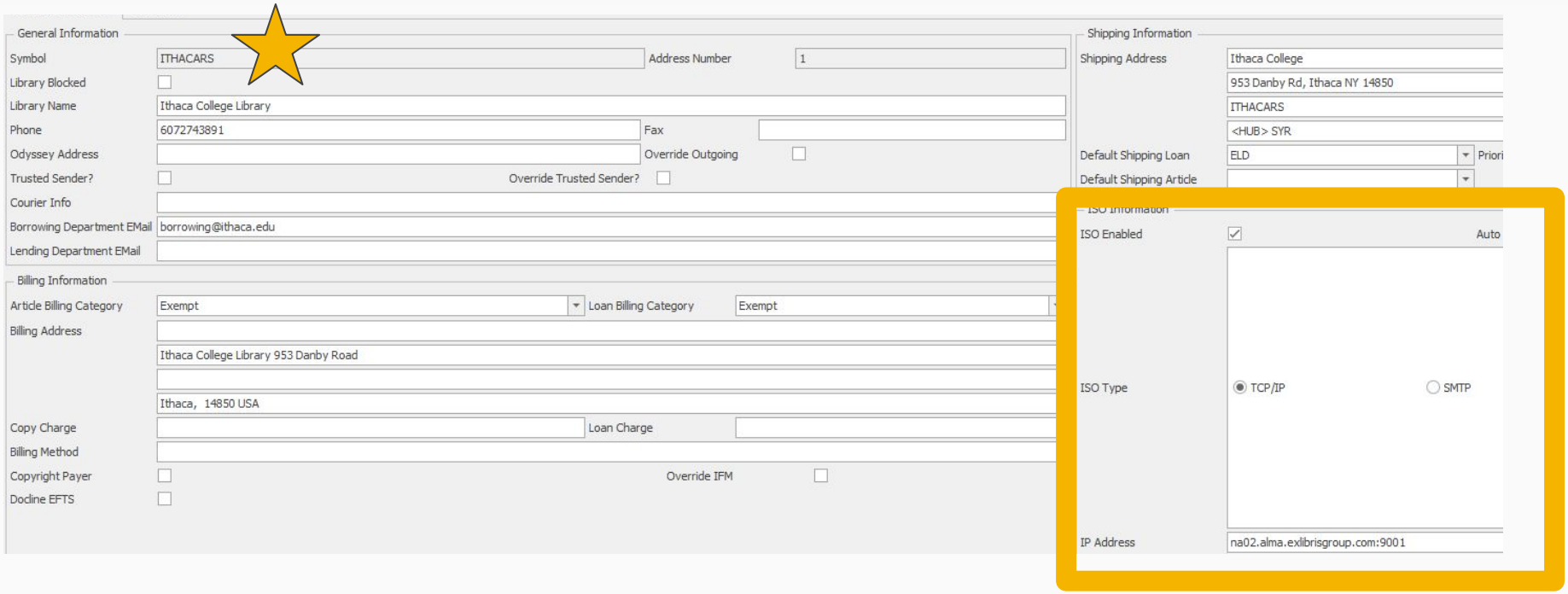
# Resource Sharing at SUNY

- Fill rates in Alma were disappointingly low at first
  - Fall 2019: 55%
- Began expanding our Alma resource sharing network beyond SUNY in 2021
  - First partnerships were with Ithaca College, Nazareth University, and Brandeis University
  - Have since added all of CUNY plus Adelphi, Canisius, Marist, Russell Sage, Siena, Vassar, and West Point
  - Have also added libraries in CSCU, WRLC, PASCAL, FLVC, CSU, Orbis-Cascade, OCUL
  - Total number of non-SUNY partners now approaching 100
- Fill rate ares now above 70%

# What is ISO Sharing?

- ISO is a standardized protocol that allows resource sharing requests and related messages to be sent between libraries
- Both peer-to-peer Alma resource sharing and Rapido use ISO
- Can also be used to send requests from Alma and Rapido to ILLiad
  - ISO resource sharing between Alma/Rapido and ILLiad allows for real time availability checking
  - ISO resource sharing between Alma/Rapido and ILLiad bypasses WorldShare ILL

# What does this look like in practice?



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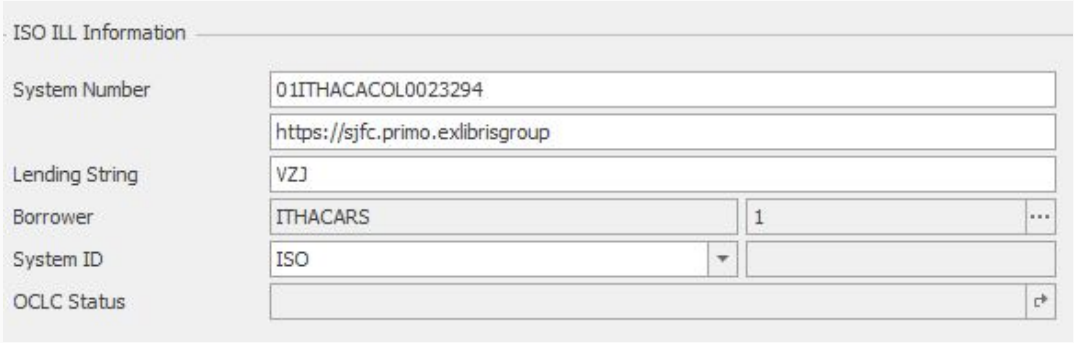


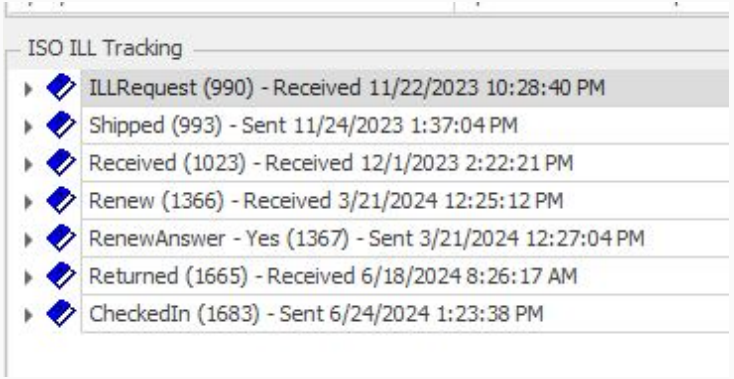

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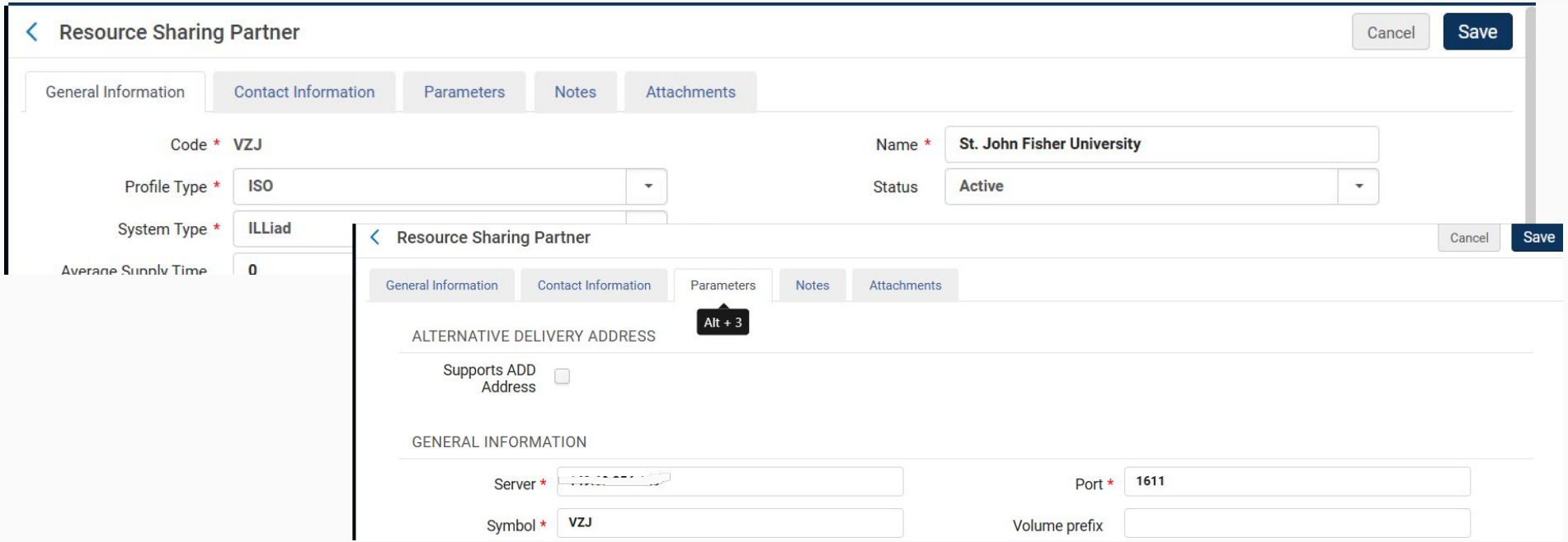

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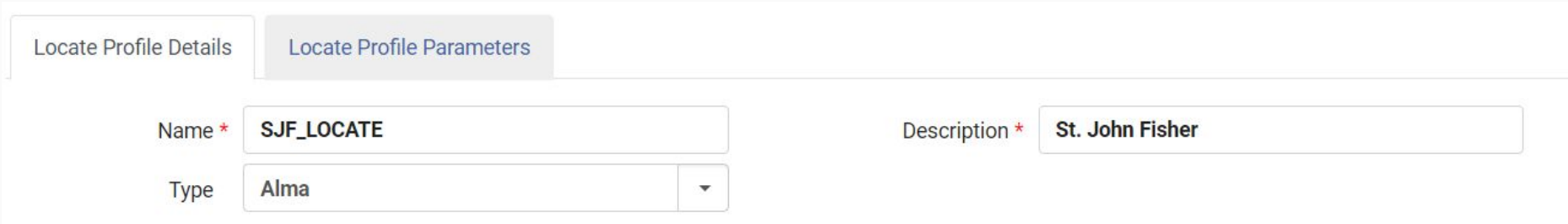

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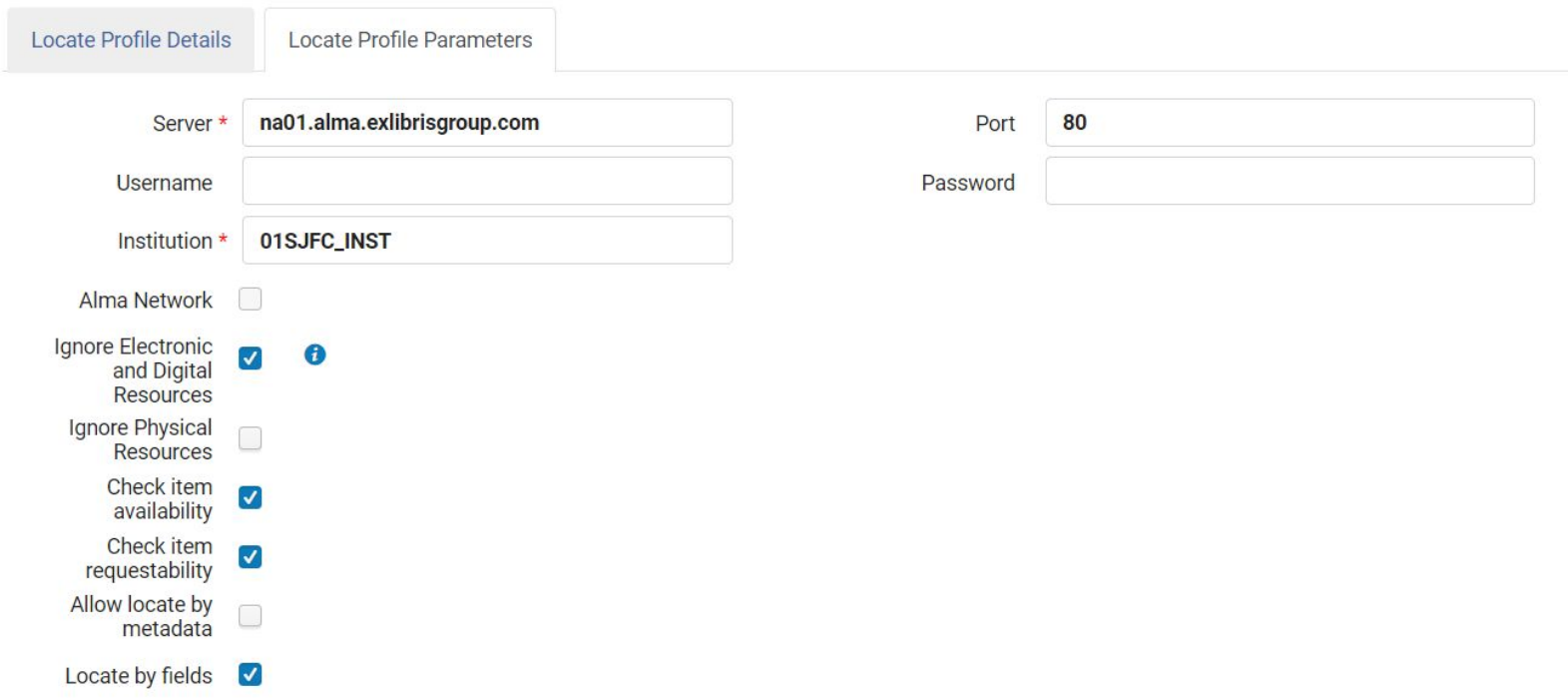

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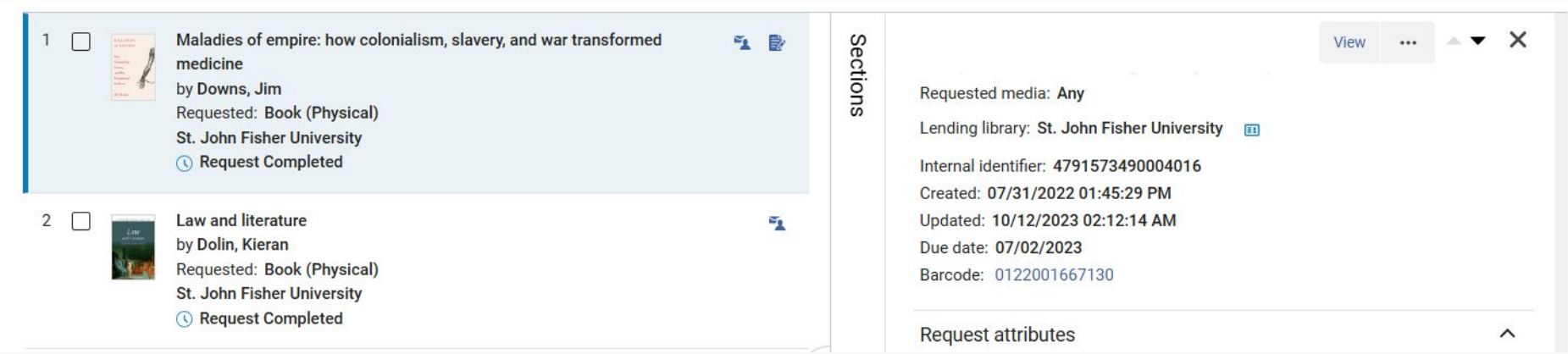

# Why are you using ISO Sharing?

# How does ISO fit into your current resource sharing workflows?

How did you get started?

What workflow adjustments have you made to incorporate ISO?

# What are the benefits?

Are there any drawbacks?

What are your current challenges with ISO sharing?

# What are your institution’s/ Organizations future plans for ISO?

# What suggestions do you have for getting started with ISO?

# Questions & Suggestions